Seneral Provisions of the Agreement	_	KSTMO	WGTMO
eneral Frovisions of the Agreement			
lause 1 Parties to the Agreement lause 2 The Council and the Property	Standard Standard		
lause 3 The Tenant Management Organisation	Standard		
ause 4 Statement of Exercise of Management Functions under the Right to Manage	Standard		
ause 5 Starting Date	OR	Council	Council
ause 6 The Tenant Management Organisation's Exercise of Management Functions ause 7 Insurance	Standard Standard		
lause 8 Exclusion of section 27(13) of the Housing Act 1985 and General Indemnity	Standard		
lause 9 Confidentiality	Standard		
lause 10 Equal Opportunities lause 11 Training	Standard Standard		
lause 12 Information to Tenants	Standard		
lause 13 Conflicts of Interest	Standard		
lause 14 Right to Represent	Standard		
lause 15 Council's Right of Access to Dwellings lause 16 Interpretation of this Agreement and General Provisions	Standard Standard		
lause 17 Decision to Continue this Agreement	Standard		
lause 18 Variations to this Agreement	Standard		
lause 19 Failure to Perform	Standard		
lause 20 Ending this Agreement	Standard		
Chapter 2 Repairs, Maintenance and Services Provision			
lause 1 Functions of the Tenant Management Organisation in respect of Responsive nd Planned Maintenance Repairs	0	кѕтмо	WGTMO
lause 2 Functions of the Council in respect of Repairs	0	Council	Counci
Plause 3 Failure to Repair	Standard		
lause 4 Major Works: Initiation by the Council	Standard		
lause 5 Requests for Major Works by the Tenant Management Organisation lause 6 Major Works	Standard	Council	Council
lause 6 major Works lause 7 Partnering Contracts made by the Council with third parties in respect of Major Works	Standard	Junell	Journal
Clause 8 Replacement Repairs	Standard		
lause 9 Repairs Covered by the Council's Buildings Insurance	0	Council	Council
clause 10 Provision of Estate Services	O Standard	Both	Both
lause 12 Right to Improve and Leaseholder Improvements	Standard		
lause 13 Right to Repair	Standard		
hanter 2 Pant (including Tanant Service Charges)			
chapter 3 Rent (including Tenant Service Charges)			
Clause 1 Confidentiality and Procedures	Standard		
Clause 2 Rent Collection from Tenants	0	KSTMO	WGTMO
clause 3 Rent Arrears Control	0	KSTMO	WGTMO
lause 5 Former Tenants' Arrears	0	Council	Council
Plause 6 Housing Benefit Payments	OR	NA	NA
Clause 7 Setting Rent Payable by Tenants	Standard		
Clause 8 Notification of Rent Changes Clause 9 Payment to the Council of Rent due	O OR	Council	NA
Clause 10 Voids Allowances	O	Council	Council
Clause 11 Bad Debts/ Write offs	0	Council	Council
Clause 12 Voids and Rents waivers	0	Council	Council
Chapter 4 Leaseholder and Freeholder Service Charges			
Maple 4 Leasenoider and Freeholder Gervice Gharges			
Clause 1 Confidentiality and Procedures Clause 2 Information	Standard		
lause 2 Information lause 3 Service Charges: Calculation, sending of Demands and Collection	Standard O	Council	Council
clause 4 Service Charge and Ground Rent Arrears	0	Council	Council
lause 5 Consultation Provisions under the Landlord and Tenant Act 1985 relating to	_		
ervice Charges where both the Council and the Tenant Management Organisation provide services lause 6 Supplementary provisions in relation to clause 5	O Standard	Council	Council
lause 7 Other Provisions of the Landlord and Tenant Act 1985 relating to Service Charges	0	Council	Council
lause 8 Payment of Service Charges and Ground Rent to the Council	0	Council	Council
	Standard		
clause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears			
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears			
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management	Chamiltoni		
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Lause 1 Calculation of Allowances	Standard	Both	Council
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Lause 1 Calculation of Allowances Lause 2 Payment of Allowances	Standard O	Both	Council
Chapter 5 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Chapter 5 Financial Manageme	0	кѕтмо	WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Lause 1 Calculation of Allowances Lause 2 Payment of Allowances Lause 3 Payment of Management and Maintenance Costs and Administrative expenses Lause 4 The Tenant Management Organisation Lause 4 The Tenant Management Organisation's Banking Arrangements	0		WGTMC
Chapter 5 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Chapter 5 Pinancial Manageme	O O O Standard	кѕтмо	WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Iause 1 Calculation of Allowances Iause 2 Payment of Allowances Iause 3 Payment of Management and Maintenance Costs and Administrative expenses Iause 4 The Tenant Management Organisation Iause 4 The Tenant Management Organisation's Banking Arrangements Iause 6 Financial Control and Accounting Standards Iause 6 Financial Year Iause 6 Financial Year Iause 7 Restriction on Investments	0	KSTMO KSTMO	WGTMC
Chapter 5 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Clause 1 Calculation of Allowances Clause 2 Payment of Allowances Clause 3 Payment of Management and Maintenance Costs and Administrative expenses Courred by the Tenant Management Organisation Clause 4 The Tenant Management Organisation Banking Arrangements Clause 5 Financial Control and Accounting Standards Clause 6 Financial Year Clause 7 Restriction on Investments Clause 8 Reserve Funds	O O Standard Standard Standard O	KSTMO KSTMO	WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears Chapter 5 Financial Management Iause 1 Calculation of Allowances Iause 2 Payment of Allowances Iause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation Iause 4 The Tenant Management Organisation Iause 4 The Tenant Management Organisation Iause 6 Financial Control and Accounting Standards Iause 6 Financial Year Iause 7 Restriction on Investments Iause 8 Reserve Funds Iause 8 Meserve Funds Iause 9 Major Works Account	O O Standard Standard Standard O O	KSTMO KSTMO KSTMO Council	WGTMC WGTMC WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 9 Major Works Account lause 9 Major Works Account lause 10 Financial Report and Surplus Fund	O O Standard Standard Standard O	KSTMO KSTMO	WGTMC WGTMC WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation lause 4 The Tenant Management Organisation lause 5 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 12 Interest on late Payments	O O Standard Standard Standard O O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO KSTMO Council KSTMO	WGTMC WGTMC WGTMC Council WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 2 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 5 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 12 Interest on late Payments lause 13 Set Off of Payments	O O Standard Standard Standard O O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO KSTMO Council KSTMO	WGTMC WGTMC WGTMC Council WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 9 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 12 Interest on late Payments lause 13 Set Off of Payments	O O Standard Standard Standard O O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO KSTMO Council KSTMO	WGTMC WGTMC WGTMC Council WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation Banking Arrangements lause 5 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 7 Restriction on Investments lause 8 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 13 Set Off of Payments lause 14 Registration for VAT	O O Standard Standard Standard O O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO KSTMO Council KSTMO	WGTMC WGTMC WGTMC Council WGTMC
Chapter 5 Financial Management Chapter 5 Financial Management of Allowances Chapter 6 Financial Management and Maintenance Costs and Administrative expenses Courred by the Tenant Management Organisation Chapter 6 Financial Control and Accounting Standards Chapter 6 Financial Year Chapter 6 Tenant Management Organisation Standards Chapter 6 Tenant Management Organisation Chapter 6 Tenancial Management Organisation Chapter 6 Tenancy Management Chapter 6 Tenancy Management Chapter 6 Tenancy Management	O O Standard Standard Standard O O Standard O Standard O Standard O Standard	KSTMO KSTMO KSTMO Council KSTMO	WGTMC WGTMC WGTMC Council WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation Banking Arrangements lause 5 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 7 Restriction on Investments lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 12 Interest on late Payments lause 13 Set Off of Payments lause 14 Registration for VAT hapter 6 Tenancy Management lause 1 Information to Housing Applicants	O O Standard Standard Standard O O Standard O Standard Standard O Standard O Standard Standard	KSTMO KSTMO KSTMO Council KSTMO	WGTMC WGTMC WGTMC Council WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 910 Financial Report and Surplus Fund lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 11 Allower of Tenance Management Organisation lause 14 Registration for VAT hapter 6 Tenancy Management lause 2 Consultation between the Tenant Management Organisation and the council	O O Standard Standard Standard O O Standard O Standard O Standard Standard Standard Standard	KSTMO KSTMO Council KSTMO KSTMO KSTMO	WGTMC WGTMC Council WGTMC WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 12 Interest on late Payments lause 13 Set Off of Payments lause 14 Registration for VAT hapter 6 Tenancy Management lause 2 Consultation between the Tenant Management Organisation and the council lause 3 Selection of Tenants of vacant Property dwellings	O O Standard Standard Standard O O Standard O Standard Standard O Standard O Standard Standard	KSTMO KSTMO KSTMO Council KSTMO	WGTMC WGTMC WGTMC Council WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 2 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 11 Loans to the Tenant Management Organisation lause 11 Agistration for VAT hapter 6 Tenancy Management lause 2 Consultation between the Tenant Management Organisation and the council lause 2 Consultation between the Tenant Management Organisation and the council lause 3 Selection of Tenants of vacant Property dwellings lause 4 Transfers lause 6 Introductory Tenancies	O O Standard Standard Standard O O Standard O Standard O Standard O Standard O Standard O Standard	KSTMO KSTMO Council KSTMO KSTMO KSTMO KSTMO NA NA	WGTMC WGTMC WGTMC WGTMC WGTMC WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Year lause 6 Financial Year lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 12 Interest on late Payments lause 13 Set Off of Payments lause 14 Registration for VAT hapter 6 Tenancy Management lause 2 Consultation between the Tenant Management Organisation and the council lause 3 Selection of Tenants of vacant Property dwellings lause 6 Introductory Tenancies lause 6 Introductory Tenancies	O O O Standard Standard Standard O O Standard O Standard O Standard O Standard O O Standard O O Standard O O Standard O O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO Council KSTMO KSTMO KSTMO	WGTMC WGTMC WGTMC Council WGTMC WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Control and Accounting Standards lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 12 Interest on late Payments lause 13 Set Off of Payments lause 14 Registration for VAT hapter 6 Tenancy Management lause 3 Selection of Tenants of vacant Property dwellings lause 3 Selection of Tenants of vacant Property dwellings lause 6 Variations to the Tenancy Agreement lause 7 Breach of a tenancy agreement, term of a lease, or covenant in a freehold transfer	O O Standard Standard Standard O O Standard O Standard O Standard O Standard O Standard O Standard O O Standard O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO Council KSTMO KSTMO KSTMO KSTMO NA NA	WGTMC WGTMC WGTMC Council WGTMC WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears chapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 3 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Fenant Management Organisation Banking Arrangements lause 5 Financial Control and Accounting Standards lause 6 Financial Year lause 7 Restriction on Investments lause 7 Restriction on Investments lause 8 Major Works Account lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 13 Set Off of Payments lause 14 Registration for VAT	O O O Standard Standard Standard O O Standard O Standard O Standard O Standard O O Standard O O Standard O O Standard O O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO Council KSTMO KSTMO KSTMO KSTMO NA NA	WGTMC WGTMC WGTMC WGTMC WGTMC WGTMC
lause 9 Financial Incentives and Penalties in relation to Collection of Service Charge Arrears hapter 5 Financial Management lause 1 Calculation of Allowances lause 2 Payment of Allowances lause 2 Payment of Management and Maintenance Costs and Administrative expenses curred by the Tenant Management Organisation lause 4 The Tenant Management Organisation lause 4 The Tenant Management Organisation's Banking Arrangements lause 6 Financial Control and Accounting Standards lause 6 Financial Tear lause 7 Restriction on Investments lause 8 Reserve Funds lause 9 Major Works Account lause 10 Financial Report and Surplus Fund lause 10 Financial Report and Surplus Fund lause 11 Loans to the Tenant Management Organisation lause 11 Agust 1 Ag	O O O Standard Standard Standard O O Standard O Standard O Standard O O Standard O O O Standard O O O Standard O O O O Standard O O O O O O O O O O O O O O O O O O O	KSTMO KSTMO Council KSTMO KSTMO KSTMO KSTMO NA NA	WGTMC WGTMC WGTMC WGTMC WGTMC WGTMC

Key

Standard Standard text
Option Available
OR Option removed due to Council policy

Clause 13 Right to Exchange	0	
Clause 14 Right to Assign restricted category of Persons	0	
Clause 15 Applications to Sublet	0	
Clause 16 Right of Succession	0	
Clause 17 Giving Consents	Standard	
Clause 18 Right to Buy and Sales	O	
Clause 19 Enquiries before Exchange of Contracts	0	
Clause 19 Enquiries before Exchange of Contracts Clause 20 Use of the Property	Standard	
Clause 20 Use of the Property	Standard	
Chapter 7 Staffing and Management of the Relationship between the Tenant Management Organisation and the Council		
Clause 1 The transfer of staff from the Council to the Tenant Management Organisation where there		
Regulations 1981	Standard	
Clause 2 Employment of Staff (other than those transferring under clause 1)	Standard	
Clause 3 Secondment of Council Staff to the Tenant Management Organisation	0	
Clause 4 Employment of Contractors	0	
Clause 5 Access to Council Officers	Standard	
Clause 6 Liaison Officers	Standard	
Clause 7 Tenant Management Organisation Liaison Committee	Standard	
Clause 8 The Council's Nominee	0	
Clause 9 Help to the Tenant Management Organisation	Standard	
Clause 10 Service of Notices	Standard	
Clause 11 Misdirected Notices	Standard	
Clause 12 Notice of Legal Proceedings	Standard	
Clause 13 Information to be provided	Standard	
Clause 14 Changes in Management or Ownership	Standard	
Clause 15 Statutory Consultation	OR	
Clause 16 Non-statutory Consultation	Standard	
Clause 17 Complaints about the Tenant Management Organisation's or Council's	Standard	
Performance as Manager of the Property dwellings	Standard	
Clause 18 Disputes and Arbitration	Standard	
Clause 19 Information to the Secretary of State	Standard	
Clause 19 information to the Secretary of State	Standard	
Chapter 8 Performance, Monitoring and Reviewing of Standards		
Clause 1 The Tenant Management Organisation's Performance Standards	Standard	
Clause 2 The Council's Performance Standards	Standard	
Clause 3 Regular Monitoring and Development Meetings	Standard	
Clause 4 Annual Review	Standard	
Clause 5 Equal Opportunities Monitoring	Standard	
Clause 6 Periodic and Special Reviews	Standard	
Chapter 9		
Definition of Terms and Location of First Use of a Term	Standard	